



FACULTY OF BUSINESS

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Course Code & Name : **MGT1113 MANAGEMENT**
Semester & Year : May - August 2023
Lecturer/Examiner : Sheau Huey
Duration : 2 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (25 marks) : Answer all TWENTY-FIVE (25) multiple choice questions. Answers are to be shaded in the Multiple Choice Answer Sheet provided.
PART B (75 marks) : Answer all FIVE (5) short answers questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total Number of pages = 2 (Including the cover page)

PART B : SHORT ANSWER QUESTIONS (75 MARKS)

INSTRUCTION(S) : Answer all **FIVE (5)** questions. Write your answers in the Answer Booklet(s) provided.

1. The choice of business ownership is an important management decision. As organisations grow, it is possible and sometimes necessary to change the form of ownership to meet its business needs. Describe **THREE (3)** different forms of business ownership.

[Total: 15 marks]

2. *“The manager who by mistake solves the wrong problem perfectly, is likely to perform just as poorly as the manager who fails to identify the right problem and does nothing.”*

In view of the scenario above, explain the **FIVE (5)** steps of decision making process that should be practiced by managers.

[Total: 15 marks]

3. Discuss **FIVE (5)** traits that should be possessed by leader in an organization.

[Total: 15 marks]

4. Explain **THREE (3)** types of motivation theories that could change the working environment.

[Total: 15 marks]

5. Explain **THREE (3)** differences between verbal and nonverbal communication. Provide relevant examples to support each of your point.

[Total: 15 marks]

END OF EXAM PAPER